



Qualification requirements - Child Safety Officer

A Child Safety Officer (CSO) has statutory obligations under the *Child Protection Act 1999* (Qld). Qualifications to undertake this role are mandatory.

Qualifications are assessed according to one of two possible pathways. Both pathways require a minimum of a completed bachelor degree from an accredited Australian tertiary institution or a comparable overseas qualification and must have completed subjects that are relevant to the CSO role. Degree certificates, academic transcripts (and an overseas qualification assessment if applicable), and/or an eQuals link must be submitted with your CSO application. Transcripts must be *certified* (does not apply to eQuals link) (see role profile).

Pathway 1

Applicants must have a completed relevant bachelor degree (Australian Qualification Framework Level 7).

Bachelor degree:

- social work
- human services or social welfare
- psychology or behavioural science
- child and family studies or counselling

Master degree:

- social work

Pathway 2

Applicants must have a completed bachelor degree that includes a minimum of six relevant

subjects such as human services, psychology or behavioural science.

In addition, applicants must also have either an additional qualification (Part A) (to meet the six subject minimum), and/or 12 months full-time (or equivalent part-time) relevant work experience (Part B).

Relevant subjects are considered based on:

- effective practice such as assessment and intervention skills for work with individuals, groups, families, organisations, communities and other social systems
- knowledge and skills to engage young people, children and families to facilitate assessments and guide them through change
- knowledge of child development, human behaviour and interaction, family dynamics,

cultural factors and interpersonal violence within a human services setting, impact of trauma, and experience in assisting relationships

- knowledge of Aboriginal and Torres Strait Islander cultures and issues relating to overrepresentation in the child protection system

Additional qualifications (Part A)

Relevant additional qualifications may include but is not limited to:

- Graduate Certificate in Human Services (Child Protection)
- Advanced Diploma in Community Services Work
- Diploma of Statutory Child Protection
- Diploma of Youth Work

Relevant work experience (Part B)

Relevant work experience may include:

- human services such as disability support, child safety support, youth detention
- case management in a human services setting
- service delivery for children, young people, families, or disadvantaged groups such as mental health, housing and corrections

Overseas qualifications

Applicants with qualifications obtained outside Australia are required to submit a certified copy of an overseas qualification assessment.

The qualification assessment advice must include:

1. the comparable Australian degree
2. the equivalent years of study in relation to the Australian Qualifications Framework

An overseas qualification assessment may be completed by:

- Department of Employment, Small Business and Training (if you are currently living in Queensland)
- Department of Education
- a relevant in-country authority

(Please note there may be a fee and waiting period for completion of your assessment.)

Informal qualification check

To find out if you meet the minimum qualification requirements of the CSO role, you can request an informal qualification check by sending your

transcript and resume to recruitment@csyw.qld.gov.au.

An informal qualification check is not considered a formal application for a CSO role.

Aboriginal and Torres Strait Islander peoples are strongly encouraged to apply.