



Professional Practice Model Domains

Professional excellence

A culture of professional excellence means our staff practice both autonomously and within a team to their full scope and potential. Staff are governed by best practice, codes of ethics and professional standards. All staff have the knowledge and skills required to meet our communities needs and have the opportunity to specialise in areas of advanced practice.

Leadership

Leadership is transformational in nature. We work together to create expectations and a shared vision, guide change and role model positive performance; providing strength and support in times of difficulty and celebrating success when goals are achieved.

Collaborative practice

Staff work together in partnership with our community and each other across all fields of practice and all campuses of Gold Coast Health. We actively listen, talk, teach and share decision making in reaching for the best outcomes. Relationships underpinned by respect and compassion provide the foundation for practice.

Shared governance

We commit to a model that promotes a sense of shared power, accountability and ownership of our workplace and outcomes. At Gold Coast Health every voice is considered important. Our community and staff are encouraged to be involved in decision-making at all levels in the organisation to promote engagement and positive governance.

Promoting a healthy environment

Our core goal at heart is ensuring exceptional patient outcomes and satisfaction with the care our community receives. A healthy environment also refers to how we emotionally support and care for each other and physically create an environment that enables and promotes health for all.

Development and recognition

We recognise and reward our staff and community for their great work and contribution to our service. We create opportunities for staff to develop professionally and personally in their careers. Development and recognition enables us to feel respected and valued with a sense of belonging that inspires pride in ourselves and our health services.

A culture of learning and innovation

Our community is a source of invaluable knowledge and we learn from them daily. We are encouraged to be inquisitive, to discover, to learn from each other and to lead the way in ensuring our patients receive world class care. Our work is theoretically underpinned, we utilise evidence-based best practice and strive for excellence by pushing the boundaries to explore new knowledge and innovation with research opportunities.

Our values			
Integrity	to withstand scrutiny by the people we serve	Respect	to listen, value and acknowledge each other
Community first	to have the patient's and the community's best interest at heart	Compassion	to treat others with understanding and sensitivity
Excellence	to strive for outstanding performance and outcomes	Empower	to take ownership and enable each other to achieve more