



Aboriginal and Torres Strait Islander Talent Pool

The CHQ Aboriginal and Torres Strait Islander Talent Pool aims to increase employment opportunities and workforce representation, valuing the unique perspectives, skills, and experiences of Aboriginal and Torres Strait Islander peoples.

Role Description – Aboriginal and Torres Strait Islander Advanced Health Worker (HW4)

Job Ad Reference	H23CHQ513140	Classification	HW4
Role title	Aboriginal and Torres Strait Islander Advanced Health Worker – <i>Identified</i>	Salary	\$35.81 - \$38.30 per hour (temporary) \$44.05 – \$47.10 per hour (casual)
Status	Temporary full time Temporary part time Casual	Closing date	Ongoing
Unit/Branch	Children's Health Queensland Hospital and Health Service		
Division/ Hospital and Health Service	Children's Health Queensland Hospital and Health Service	Contact Name	CHQ Footprints Program
Location	Brisbane	Contact Number	CHQ_footprints@health.qld.gov.au

Under s105 of the Anti-Discrimination Act 1991, equal opportunity measure exemption states a person may do an act to promote equal opportunity for a group of people with an attribute (such as race) if the purpose of the act is not inconsistent with the Anti-Discrimination Act 1991.

About Children's Health Queensland Hospital and Health Service

Children's Health Queensland Hospital and Health Service (CHQ HHS) is a recognised leader in paediatric healthcare, teaching and research. With a dedicated Interprofessional team of more than 4,500 people, our point of difference is in the way we provide comprehensive care to children, young people and their families every day. This is through our steadfast commitment to providing person-centred care at every level of our service and our continuous drive for service and operational excellence.

Our Vision

Leading life-changing care for children and young people - for a healthier tomorrow.

Our Purpose

To improve the health and wellbeing of children and young people through world-class care, research, advocacy and leadership.

Our Values

Respect – teamwork, listening, support - *We listen to others*

Integrity – trust, honesty, accountability - *We do the right thing*

Care – compassion, safety, excellence - *We look after each other*

Imagination – creativity, innovation, research - *We dream big*

For further information please visit the [CHQ HHS](#) website.

Your Opportunity

The Advanced Aboriginal and Torres Strait Islander Health Worker role:

- Functions within the multi-disciplinary team to promote and deliver efficient, effective, clinically relevant, culturally safe and appropriate patient outcomes.
- Supports in the provision of comprehensive, holistic health care services delivered to Aboriginal and Torres Strait people aged 0 to 16 years and their families.
- Provides health care services within both the hospital and community settings across the CHQ HHS

Your Role and Responsibilities

You will fulfil the accountabilities of this role in accordance with the CHQ HHS core values and as outlined below.

- Deliver a range of evidence-based interventions in a culturally safe, clinically competent, professional and effective manner including the provision of co-case management, care coordination, intake assessments, cultural aspects of assessment and treatment plans, direct therapeutic interventions, referrals and cultural support to patients.
- Work as part of the Child Health Service multi-disciplinary team; and maintain a case load within the scope of the Health Worker practice at 004. This may include:
 - Establish trust and rapport with children, youth, families and carers through effective communication strategies to assist in promoting growth, development and wellbeing in children, youth and families.
 - Provide direct support for children, young people, families and carers inclusive of appropriate referrals, relevant education, health literacy and using electronic patient management systems.
 - Provide information to children, youth, families and carers regarding chronic disease education, prevention, detection and management and screening activities.
 - Use appropriate strategies and screening tools and equipment as per policies and procedures.
 - Review and Conduct screening in accordance with organisational policies and procedures and workplace health & safety requirements.
- Assist in providing culturally appropriate services to Aboriginal and Torres Strait Islander families, carers and children throughout their patient journey.
- Develop, deliver, implement and evaluate relevant and appropriate educational resources for Aboriginal and Torres Strait Islander children, young people, families and carers to improve health literacy, access and equity to available health care services.
- Engage with early years education, primary and secondary schools across the region, communities and young people to identify and prioritise needs. Develop, implement, evaluate and report on appropriate activities to meet these needs.

- Support the planning, implementing and evaluating of health interventions including health promotion activities relevant to the Aboriginal and Torres Strait Islander communities. With a primary focus on education facilities and other relevant settings to engage with Aboriginal and Torres Strait Islander children and youth aged 0 to 16 years.
- Participate in quality improvement and research activities that support and promote evidence-based practice (National Safety and Quality Health Service Standards).
- Work cooperatively and effectively within a team and with patients / clients.
- Demonstrate ability in computer skills and using electronic patient management systems.
- Demonstrate sound understandings and practice of confidentiality, ethics, and duty of care in a primary care environment.
- Actively participate in the Health Service professional development/performance process relevant to your HHS.
- Liaise with community members and other health professionals to advise, support and encourage community participation and involvement in the promotion and delivery to ensure that the health needs of the Aboriginal and Torres Strait Islander communities are being met.
- Commitment and contribution to Aboriginal and Torres Strait Islander health equity reform, to Close the Gap by 2033, as underpinned by the CHQ Aboriginal and Torres Strait Islander Health Equity Strategy 2022 – 2025.
- Actively participate in a working environment supporting quality human resources management practices including employment equity, anti-discrimination, work, health and safety, and ethical behaviour.
- Comply with and utilise contemporary human resource practices and policies including workforce health and safety, ethical behaviour, equal employment opportunity, anti-discrimination, and commitment to their implementation consistent with the mission, vision, values and strategic intent of Queensland Health.
- Develop a positive culture within CHQ HHS which encourages and recognises high performance, builds leadership capabilities and supports staff to maximise their health and wellbeing.

Position Reports To

- Nurse Unit Manager for operational and professional issues.
- Clinical Nurse Consultant for clinical and professional practice issues.

Qualifications/Professional Registration/Other Requirements

- For this position, it is a genuine occupational requirement that it be filled by an Aboriginal person or a Torres Strait Islander person as set out in Section 7 of the Anti-Discrimination Act 1991 for the purposes contained in Section 25 of that Act.
- Mandatory possession of a Certificate IV in Aboriginal and Torres Strait Islander Primary Health Care and proof of qualification. Certified copies of the required information must be provided to the appropriate supervisor/ manager, prior to commencement of duties.
- Possession of a current First Aid & CPR.
- Experience and high level of knowledge of Microsoft Office Products will be highly regarded.
- Queensland Health has introduced a pre-engagement screening policy that is another step towards protecting patients, employees and the wider community.
- This position is required to operate a class C motor vehicle and an appropriate licence endorsement to operate this type of vehicle is required. Proof of this endorsement must be provided before commencement of duty.

- This position may require travel or work from other facilities across the HHS when required.
- Hepatitis B vaccination or proof that you are not susceptible to hepatitis B is a condition of employment for all staff that will have direct contact with patients of who in the course of their work may be exposed to bodily fluids/blood or contaminated sharps.
- It is a condition of employment for this role for the employee to be, and remain, vaccinated against the following vaccine preventable diseases during their employment ([Health Employment Directive No. 01/16](#)):
 - measles, mumps, rubella (MMR)
 - varicella (chicken pox)
 - pertussis (whooping cough)
 - hepatitis B
 - tuberculosis
- It is a condition of employment for this role for the employee to be, and remain, vaccinated against COVID-19 ([Health Employment Directive No. 12/21](#) and [Queensland Health Human Resources Policy B70](#)).
- Prior to any offer of employment being made, you will need to provide evidence of vaccination or proof that you are not susceptible to these vaccine preventable diseases. (**relevant to HHS**).

Mandatory Requirements For this position, it is a genuine occupational requirement that it be filled by an Aboriginal person or a Torres Strait Islander person as set out in Section 7 of the Anti-Discrimination Act 1991 for the purposes contained in Section 25 of that Act.

An applicant must:

- be of Aboriginal Australian and/or Torres Strait Islander descent; and identify as an Aboriginal Australian and/or Torres Strait Islander and be accepted as an Aboriginal and/or Torres Strait Islander in the community in which they live or have lived. To allow the panel to confirm that you are eligible to be considered for this Identified role, the panel may either:
 - Accept your written assertion that you are of Aboriginal and/or Torres Strait Islander Descent; or
 - Obtain from you, as part of your formal application, documentary evidence attesting to your Aboriginal and/or Torres Strait Islander descent. Full Details and a Statutory Declaration is available here: <https://www.forgov.qld.gov.au/documents/guideline/evidence-attribute-aboriginal-andor-torres-strait-islander-identified-roles>

How will you be assessed?

You will be assessed on your ability to demonstrate the following key attributes against our [values](#). Within the context of the '**Your Role and Responsibilities**' described above, the ideal applicant will be able to demonstrate the following:

Health Workers at this level will have advanced level skills, expertise and training in primary health care. This includes ability to:

- Combine your lived experience of Aboriginal and Torres Strait Islander family kinship, culture, practices and protocols with maternal, child or youth health knowledge and understanding of historical practices to deliver culturally responsive services.
- Demonstrate understanding of the social determinants of health affecting Aboriginal and Torres Strait Islander peoples and strategies to address these issues.
- Deliver primary health care programs in response to the health needs of individuals, groups and communities.
- Apply relevant expertise, skills and clinical knowledge, in primary health care service provision and care interventions working with Aboriginal and Torres Strait Islander clients. The ability to provide relevant

clinical service advice to health care professionals and operational supervisors regarding service delivery outcomes and improvement opportunities.

- Work effectively with Aboriginal and Torres Strait Islander peoples (including patients, carers and communities) within a health and culturally related context and having a clear understanding of contemporary Aboriginal and Torres Strait Islander cultures, relevant protocols and health related procedures.
- Sensitively and appropriately communicate with individuals from diverse cultural backgrounds while advocating on behalf of Aboriginal and Torres Strait Islander peoples and stakeholders.
- Communicate effectively (both written and verbally), including reporting. The ability to respond directly to concerns of patients, carers and family members in an appropriate manner.
- Actively participate in a working environment supporting quality human resource management practices including employment equity, anti-discrimination, occupational health and safety and ethical behaviour.

Your Application

Please provide the following information for the Selection Panel to assess your suitability:

1. **A written response of no more than 2 pages** addressing your ability to meet the requirements of the role listed under 'How will you be assessed?' and within the context of the 'role and responsibilities'.
2. **Your current CV or resume**, including two referees that can attest to your performance and conduct in the workplace. Referees should have a thorough knowledge of your capabilities, work performance and conduct within the previous two years, and it is preferable to include your current/immediate/past supervisor. By providing the names and contact details of your referee/s you consent for these people to be contacted by the selection panel. If you do not wish for a referee to be contacted, please indicate this on your resume and contact the selection panel chair to discuss.

Additional Information for Applicants

- For details regarding salary information, leave entitlements, flexible working arrangements and other benefits please refer to the attached Applicant Information and Guide or visit the [Queensland Health](#) website.
- All relevant health professionals (including registered nurses and medical officers) who in the course of their duties formulate a reasonable suspicion that a child or youth has been abused or neglected in their home/community environment, have a legislative and a duty of care obligation to immediately report such concerns to Child Safety Services, Department of Communities.
- Pre-employment screening, including criminal history and disciplinary history checks, may be undertaken on persons recommended for employment. Roles providing health, counselling and support services mainly to children will require a Blue Card.
- Employees who are permanently appointed to CHQ HHS may be required to undertake a period of probation appropriate to the appointment.
- Applicants will be required to give a statement of their employment as a lobbyist within one month of taking up the appointment. Details are available at the [Public Service Commission Lobbyist Disclosure Policy](#)
- Applicants may be required to disclose any pre-existing illness or injury which may impact on their ability to perform the role. Details are available in [Section 571 of the Workers' Compensation and Rehabilitation Act 2003](#).
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NOTE that subsequent evidence must be provided of future vaccination in respect of pertussis (whooping cough) as recommended in *The Australian Immunisation Handbook*.

- Travel may be a requirement.
- Applications will remain current for 12 months and may be considered for other vacancies which may include an alternative employment basis (temporary, full time, part time).