Role Description

Role title	Senior Developer	Classification	AO7
Unit	Digital Application Services, Clinical	Salary	$132,072 - $141,738 per annum + super
Branch	Enterprise Technology Services	Reports to	Applications Manager (Smart Referrals)
Location	Fortitude Valley	No. Direct Reports	Nil

If you have difficulties applying online, please contact Ellen Logan 0407742875

Your Opportunity

The purpose of the role is to ensure the maintenance of defined service levels for specific enterprise applications by providing customer focused service delivery management, high level specialist advice and support.

Vision for the Public Sector

The Department of Health has a diverse set of responsibilities, and a common purpose of creating better health care for Queenslanders. The department is responsible for the overall management of the public health system in Queensland. We strongly believe in the need to work with people that value the goals of our organisation and who will thrive in our workplace.

To enable this vision, the Queensland Public Sector is transforming from a focus on compliance to a values-led way of working. The following five values, underpin behaviours that will support and enable better ways of working and result in better outcomes for Queenslanders.

Customers first   Ideas into action   Unleash potential   Be courageous   Empower people

Your Employer – eHealth Queensland

eHealth Queensland was established in response to the growing importance of information communication technology (ICT) as part of the delivery of quality, safe and efficient healthcare. eHealth Queensland is one of the largest ICT operations in the state. Our focus is delivering integrated digital technology strategy, solutions and services across the public health system in Queensland. eHealth Queensland is committed to advancing healthcare through digital innovation. In particular, we deliver:

- Reliable access to Queensland Health's major information systems through a wide variety of digital devices including desktop computers, laptops, personal digital devices and telephony.
- Leadership and guidance in identifying and implementing digital solutions to drive improvements in the safety, quality and efficiency of healthcare services.
- Support for innovation, enabled by digital solutions through our digital health and business solution programs.
- Leadership in the development and implementation of information management and digital strategies, policies and standards across Queensland Health.

Our people, our culture

Our staff are committed, passionate and energetic about what they do. In the rapidly changing technology landscape, eHealth Queensland is embarking on a significant transformation journey to advance healthcare through digital innovation. In order to achieve this we are looking for high performing leaders who will:

- be customer-centric
- drive accountability
- challenge the status quo
- focus on capability development
- commit to creating a culture of inclusion, respect and collaboration.

Evaluation Reference: JEMS 37080

Enterprise Technology Services Branch overview

The Technology Services Branch works to ensure Queensland Health has highly secure, stable and cost-effective ICT systems and infrastructure to enable the provision of the best possible level of healthcare. We are passionate about advancing healthcare through digital innovation and, through collaboration with our customers and partners, implement improvements and better ways of doing things to improve patient care, while continuing the ongoing maintenance and upgrading of existing infrastructure and systems.

Key Responsibilities

- Fulfil the responsibilities of this role in accordance with QPS values as outlined above.
- Follow defined service quality standards, occupational health and safety policies and procedures relating to the work being undertaken in order to ensure high quality, safe services and workplaces.
- Provide technical software development skills in the analysis of ICT system issues and the design, development, testing and deployment of appropriate solutions.
- Provide a lead role in the promotion of software developer best practice covering development, architecture, security and testing.
- Application of agile development methodology to consistently release product updates.
- Liaise, consult and negotiate with stakeholders, customers and internal IT teams as part of the process of developing and delivering software solutions, identifying and communicating benefits, risks and issues for solution and/or options

How you will be assessed

You will be assessed on your ability to demonstrate the following key capabilities, knowledge and experience. Within the context of the responsibilities described above under 'Key Responsibilities', the ideal applicant will be someone who can demonstrate the following:

- Demonstrated experience in the creation and development of web applications for large organisations, using the latest versions of the following technologies:
  - Mandatory
    - Angular 7+
    - .NET Core
    - C# WebApi
    - DevOps Pipeline / YAML experience
    - .NET
    - SOAP
    - JavaScript
    - XSD
    - XML

  - Highly Desirable:
    - Microsoft SQL
    - Active Directory
    - Web Hosting

  - Desirable to have experience in:
    - RabbitMQ [nice to have]
    - Node.js [front end experience]
    - Pipeline experience [back-end experience]
    - CSS
    - HL7 v2 messaging
    - Data transformation, translation, and mapping

- Well-developed interpersonal, oral and written communication skills with the ability to present and promote realistic software solutions that meet the needs of stakeholders and customers
- Knowledge and experience with Information Technology Service Management (ITSM) processes is desirable.
- Proven ability to meet service delivery targets and implement quantifiable service improvements by managing workloads, priorities and working unsupervised (NHS Drive for Results)

Specific Working Conditions:

- Participation in on-call arrangements may be required for this position.

Your application

Please provide the following information to the panel to assess your suitability:

- Your current CV or resume, including the names and contact details of two referees. Referees should have a thorough knowledge of your capabilities, work performance and conduct within the previous two years, and it is preferable to include your current/immediate/past supervisor.
- A covering letter giving detail of your skills and experience relevant to the position.

Inclusion and Diversity in eHealth Queensland

eHealth Queensland is committed to building a workplace that embraces inclusion and diversity, where our employees feel valued and empowered to bring their different perspectives, beliefs, and ideas together, creating a culture of innovation and opportunity that benefits everyone.

eHealth Queensland welcomes applications from members of the community who may belong to the following groups:
- People with disability
- People from Aboriginal and/or Torres Strait Islander backgrounds
- Youth (under 25 years)
- Mature age (over 45 years)
- Women
- People from culturally and linguistic backgrounds
- LGBTIQ+

Should you require additional support or reasonable adjustments during our recruitment process to ensure you can demonstrate your ability to meet the inherent requirements of the role, please contact the eHealth Recruitment team via email on eHealth-Recruitment@health.qld.gov.au

Additional information

- Future vacancies of a temporary, full-time and part-time nature may also be filled through this recruitment process.
- This role may be required to work at different locations.
- When applying for positions within eHealth Queensland, your resume and details may be shared with an external recruitment agency that may be assisting the organisation in recruitment and selection processes and/or outcomes.
- Pre-employment screening, including criminal history and discipline history checks, may be undertaken on persons recommended for employment. Roles providing health, counselling and support services mainly to children will require a blue card, unless otherwise exempt.
- Vaccine preventable diseases (VPD) - It may be a condition of employment for this role for the employee to be, and remain, vaccinated against the following vaccine preventable diseases during their employment: Hepatitis A & B, Measles, Mumps, Pertussis, Rubella and Varicella. Additional vaccinations including Japanese Encephalitis and Rabies may also be required for this position. Existing staff that are engaged prior to 1 July 2016 are not subject to this condition of employment unless they apply for a role with VPD requirements that is with a different Queensland Health entity (i.e. one HHS to another HHS, Department to a HHS, or HHS to Department).
- Employees who are permanently appointed to Queensland Health may be required to undertake a period of probation appropriate to the appointment.
- Applicants will be required to give a statement of their employment as a lobbyist https://www.forgov.qld.gov.au/documents/policy/lobbyist-disclosure within one month of taking up the appointment
- Applicants may be required to disclose any current pre-existing illness or injury which may impact on their ability to perform the role. Details are available in section 571 of the Workers' Compensation and Rehabilitation Act 2003 https://www.legislation.qld.gov.au/view/pdf/2017-03-01/act-2003-027
- Employees of eHealth Queensland are to actively participate in a working environment supporting quality human resource management practices including employment equity, anti-discrimination, occupational health and safety and ethical behaviour.