



Role Description

Job Ad Reference	H24CHQ571634	Classification	AO4
Role title	Consumer Carer Consultant	Salary	\$44.476 - \$49.00 per hour
Status	Temporary (6 Months) Part Time (48hrs per fortnight)	Closing date	Wednesday 17 July 2024
Unit/Branch	Child and Youth Mental Health Service (CYMHS)		
Division/ Hospital and Health Service	Children's Health Queensland Hospital and Health Service	Contact Name	Sammy Walker
Location	Brisbane	Contact Number	(07) 3310 9444

About Children's Health Queensland Hospital and Health Service

Children's Health Queensland Hospital and Health Service (CHQ HHS) is a recognised leader in paediatric healthcare, teaching and research. With a dedicated team of more than 4,500 people, our point of difference is in the way we provide care to children, young people and their families every day. This is through our steadfast commitment to providing patient and family-centred care at every level of our service and our continuous drive for service and operational excellence.

Our Vision

Leading life-changing care for children and young people - for a healthier tomorrow.

Our Purpose

To offer the best: safe, expert, accessible child and family-centred care for children and young people.

Our Values

Respect – teamwork, listening, support - *We listen to others*

Integrity – trust, honesty, accountability - *We do the right thing*

Care – compassion, safety, excellence - *We look after each other*

Imagination – creativity, innovation, research - *We dream big*

For further information please visit the [CHQ HHS](#) website.

About Child & Youth Mental Health Service

The Integrated Child and Youth Mental Health Service (CYMHS) provides complex secondary and tertiary level health care. CYMHS offers specialised mental health services for families with children and young people (birth to 18 years) who experience severe and complex mental health problems, and where their needs cannot be met by other services. CYMHS provides a comprehensive, recovery-orientated mental healthcare service that aims to improve the mental health and wellbeing of children and young people and their carer networks. Recovery principles are embedded into service delivery, culture and practice, providing consumers and their families, in collaboration with other services, access and referral to a range of programs that will support and sustain recovery. CYMHS combines hospital and community-based facilities to provide free consultation, assessment and treatment of children and young people experiencing serious mental health disorders and problems with their carer network.

Your Opportunity

The position of Consumer Carer Consultant will:

- Deliver a competent consumer carer support service, as a member of a multi-disciplinary team, to optimise consumer carer participation and outcomes for children and young people and their families who present with severe and complex mental health problems and disorder.

Your Role and Responsibilities

You will fulfil the accountabilities of this role in accordance with the CHQ HHS core [values](#) and as outlined below.

Deliver high level, effective carer consumer consultation, participation and support services under the direction of a senior practitioner in accordance with the professional training Code of Ethics, the National Practice Standards for the Mental Health Workforce and in accordance with Queensland Health's core values. This includes:

- Deliver competent support services under the direction of a senior practitioner in accordance with the National Practice Standards for the Mental Health Workforce and in accordance with Queensland Health's core values. This includes:
- Provision of routine consumer carer support services including assessment of needs to assist case managers respond to the mental health care of children, young people and their carer networks
- Demonstrate appropriate and competent levels of knowledge and skills concerning consumer carer participation practice necessary to assist in optimising the outcomes of children, young people and their carer network in a child and youth mental health setting.
- Guided by evidence based best practice, demonstrate ability to advocate, support and facilitate consumer carer understanding, engagement and participation
- Contribute to the development of policies, procedures and technical practices and participate in quality and service improvement activities to continually improve patient care
- Ability to rapidly acquire or demonstrate knowledge and skills in child and youth mental health practice.
- Participate in the development of consumer carer participation activities, appropriate with mental health practice procedures and protocols that support the continuum of care.
- Demonstrate competent routine consumer carer participation services commensurate with the level of experience to provide support, advocacy, advice, assessment, reports and intervention, utilising a collaborative care framework and under the guidance of a more senior practitioner within a multi-disciplinary team
- Maintain and participate in the development of knowledge and skills that might be associated with the delivery of consumer carer specific support services for team planning and continuing professional development activities to contribute to the quality and safety of the service.

- With the support of a senior clinician, contribute to the implementation and evaluation of consumer carer support activities to continue the care of children and young people with severe and complex mental health problems
- Participate in practice supervision and training and with experience provide guidance and support as a mentor to students as delegated by a more senior practitioner.
- Contribute to quality activities and/or research to enhance the evidence base and strategies for continuously improving consumer carer participation and consultation in mental health practice.
- Develop a positive culture within the Division of CYMHS which encourages and recognises high performance, builds leadership capabilities and supports staff to maximise their health and wellbeing

Position Reports To

- Reports directly to the Director of Social Work, CYMHS

Staffing and Budgetary Responsibilities

- Nil current staffing responsibility with possibility of direct line reports in the future.
- Nil budgeting requirements

Qualifications/Professional Registration/Other Requirements

- Under s25 of the Anti-Discrimination Act 1991, there is a genuine occupational requirement for the incumbent to be a person with lived experience as a carer of and/or consumer of Child and Youth Mental Health Services.
- Additional qualification, training in the area of mental health carer consumer work is highly desirable
- There are no mandatory qualifications or requirements for this position. However, CHQ HHS values the enhanced work performance which may be gained from the expanded knowledge base and skills acquired during formal tertiary training and encourage both existing and potential staff to participate in lifelong learning.
- A 'C' class drivers' licence is required.
- Queensland Health has introduced a pre-engagement screening policy that is another step towards protecting patients, employees and the wider community.
- It is a condition of employment for this role for the employee to be, and remain, vaccinated against the following vaccine preventable diseases during their employment ([Health Employment Directive No. 01/16](#)):
 - measles, mumps, rubella (MMR)
 - varicella (chicken pox)
 - pertussis (whooping cough)
 - hepatitis B
 - tuberculosis
- Prior to any offer of employment being made, you will need to provide evidence of vaccination or proof that you are not susceptible to these vaccine preventable diseases.

How will you be assessed?

You will be assessed on your ability to demonstrate the following key attributes against our [values](#). Within the context of the '**Your Role and Responsibilities**' described above, the ideal applicant will be able to demonstrate the following:

- Demonstrate competent ability to undertake appropriate consumer carer mental health support, assessment of client needs, provide intervention, and under the guidance of a more senior practitioner adapt or modify practice to meet complex and emerging consumer and carer needs.
- Demonstrate proficiency in organisational, communication, problem-solving and interpersonal skills and the ability to apply these to working effectively in a multi-disciplinary child and youth mental health team.
- Demonstrate ability to participate in service unit initiatives
- Demonstrate knowledge of consumer carer mental health practice and procedures, knowledge of current policies, directives and guidelines relevant to the position

Your Application

Please provide the following information for the Selection Panel to assess your suitability:

1. **A written response of no more than 2 pages** addressing your ability to meet the requirements of the role listed under 'How will you be assessed?' and within the context of the 'role and responsibilities'.
2. **Your current CV or resume**, including two referees that can attest to your performance and conduct in the workplace. Referees should have a thorough knowledge of your capabilities, work performance and conduct within the previous two years, and it is preferable to include your current/immediate/past supervisor. By providing the names and contact details of your referee/s you consent for these people to be contacted by the selection panel. If you do not wish for a referee to be contacted, please indicate this on your resume and contact the selection panel chair to discuss.
3. **Application form** (only required if not applying online).

Additional Information for Applicants

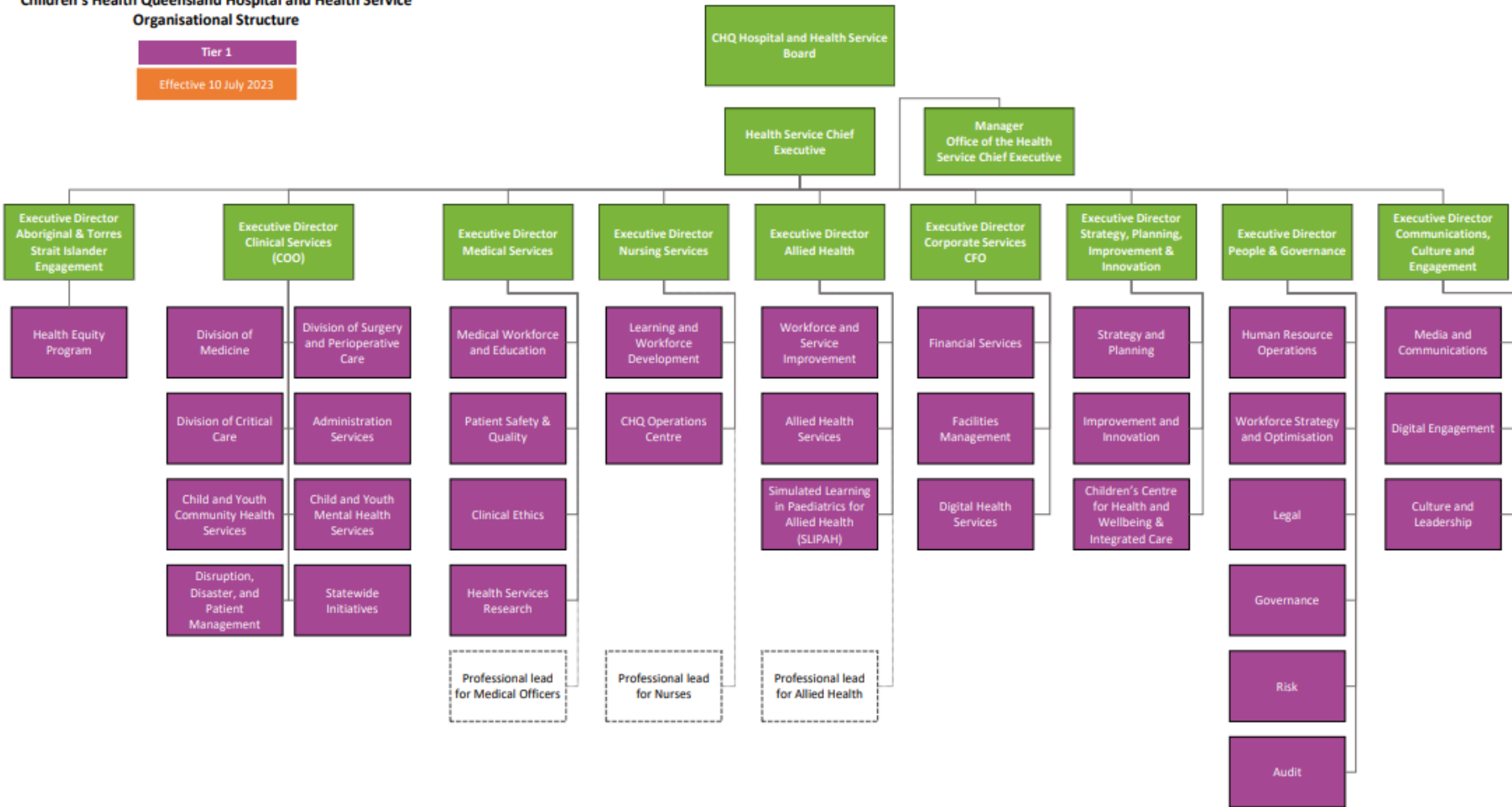
- For details regarding salary information, leave entitlements, flexible working arrangements and other benefits please refer to the attached **Applicant Information and Guide** or visit the [Queensland Health website](#).
- All relevant health professionals (including registered nurses and medical officers) who in the course of their duties formulate a reasonable suspicion that a child or youth has been abused or neglected in their home/community environment, have a legislative and a duty of care obligation to immediately report such concerns to Department of Child Safety, Seniors and Disability Services.
- Pre-employment screening, including criminal history and disciplinary history checks, may be undertaken on persons recommended for employment. Roles providing health, counselling and support services mainly to children will require a Blue Card.
- Employees who are permanently appointed to CHQ HHS may be required to undertake a period of probation appropriate to the appointment.
- Applicants will be required to give a statement of their employment as a lobbyist within one month of taking up the appointment. Details are available at the [Public Service Commission Lobbyist Disclosure Policy](#)
- Applicants may be required to disclose any pre-existing illness or injury which may impact on their ability to perform the role. Details are available in [Section 571 of the Workers' Compensation and Rehabilitation Act 2003](#).
- It is a condition of employment for this role for the employee to be, and remain, vaccinated against the following vaccine preventable diseases during their employment ([Health Employment Directive No. 01/16](#)):
 - measles, mumps, rubella (MMR)
 - varicella (chicken pox)
 - pertussis (whooping cough)
 - hepatitis B

NOTE that subsequent evidence must be provided of future vaccination in respect of pertussis (whooping cough) as recommended in *The Australian Immunisation Handbook*.

- Travel may be a requirement.
- Applications will remain current for 12 months and may be considered for other vacancies which may include an alternative employment basis (temporary, full time, part time).

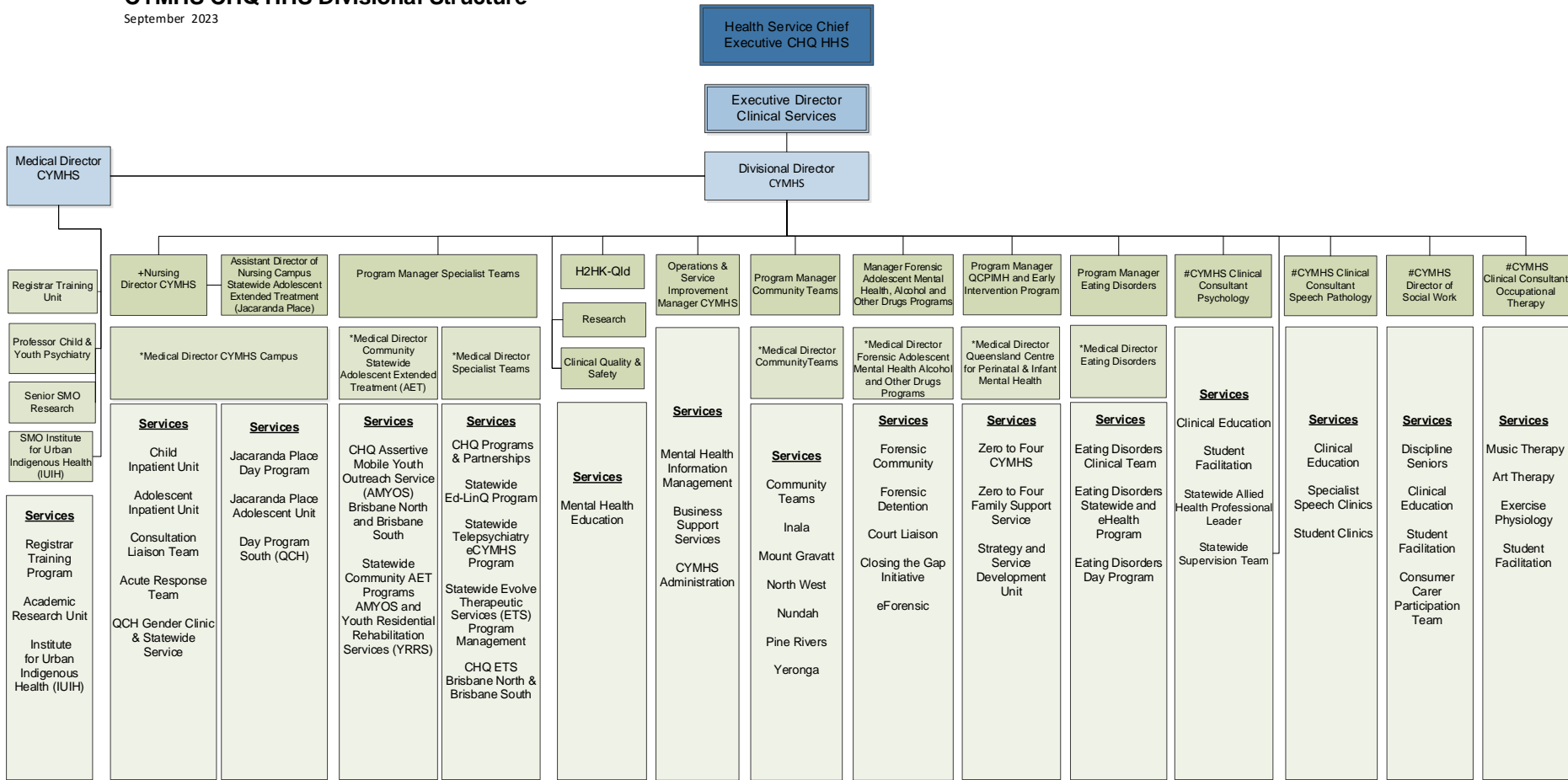
**Children's Health Queensland Hospital and Health Service
Organisational Structure**

Tier 1
Effective 10 July 2023



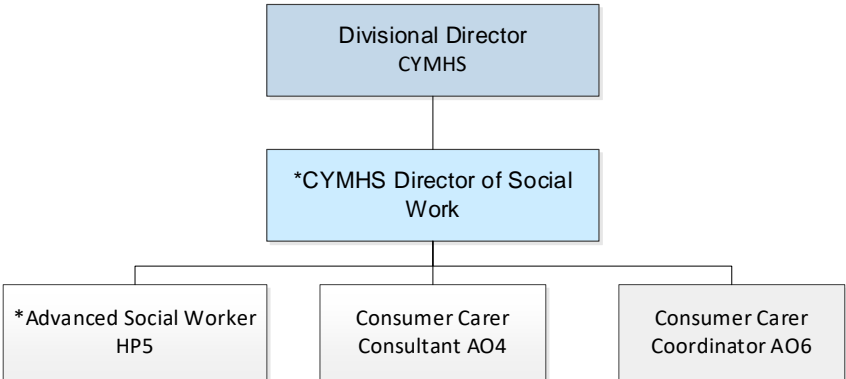
CYMHS CHQ HHS Divisional Structure

September 2023



* Reports directly to Medical Director CYMHS
 # Professional Lead for disciplines across CYMHS
 + Professionally reports to ED Nursing

Social Work CYMHS Structure August 2023



*Professionally oversees Social Work across CYMHS