

Pharmacy Intern

| Job Ad Reference: | MS08576901 | | | |
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| Status: | Princess Alexandra Hospital: | | | |
| | Three temporary full time positions (from January 2025 up to January 2026) Logan Hospital: | | | |
| | Two temporary full time positions (from January 2025 up to January 2026) | | | |
| | Redland Hospital: | | | |
| | One temporary full time position (from January 2025 up to January 2026) | | | |
| Unit/Department: | Pharmacy Department | | | |
| Location: | Princess Alexandra Hospital, Woolloongabba, Logan Hospital, Meadowbrook and Redland Hospital, Cleveland, Metro South Hospital and Health Service | | | |
| Contact: | Karl Winckel (PAH) | Salary range: | \$79,051 per annum | |
| | (07) 3176 2557 | | · | |
| | Lee House (Logan) | | | |
| | (07) 3299 8818 | | | |
| | Tarica Ghotra (Redlands) | | | |
| | (07) 3488 4133 | | | |
| A 1 10 41 | | | | |
| Classification: | HP3.0 | Closing date: | Monday, 05 August 2024 | |
| Online applications: | https://metrosouth.health.qld.gov.au/job-vacancies | | | |
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^{**}Applications from third parties will not be accepted**

Purpose of the role

To participate in the provision of pharmacy services at the Princess Alexandra Hospital, Logan and Beaudesert Hospitals or Redland Hospital within a learning environment and under the supervision of a registered pharmacist, where experience, skills and understanding of hospital pharmacy practice can be gained by the graduate to complete requirements for registration as a Pharmacist with the Pharmacy Board of Australia - Australian Health Practitioner Regulation Agency (AHPRA) at the end of the required training period.

Your key responsibilities

- Fulfil the accountabilities and responsibilities of this role in accordance with Metro South's purpose and objectives, as outlined below.
 - Ensure patients and other staff are treated fairly and with mutual respect and understanding, regardless
 of cultural, religious, ethnic and linguistic backgrounds.
 - Commit to patient safety and quality in the delivery of health care by actively participating in safety and quality practices. This position reports to the allocated team leader and the education pharmacists.





Under the professional supervision of a Registered Pharmacist:

- Dispense patients' prescriptions, ensuring the effective and appropriate provision of medications.
- Provide patient counselling on the appropriate use of medications.
- Provide drug information to health care professionals.
- Maintain and distribute pharmacy stock in accordance with Metro South Hospital and Health Service (MSHHS)
 local policy, procedure, standards and guidelines.
- Provide pharmacy services to internal and external customers in accordance with MSHHS policies, procedures and legislation.
- Undertake training programmes established by Queensland Health (QH) and MSHHS for pre-registration hospital pharmacists.
- Participate in professional projects within the department which may include completing a practice research project.
- Maintain professional standards and participate in Pharmacy Quality Assurance programs, continuing education, in-service programs and ward/unit meetings.

Clinical Practice

- Under the professional supervision of a Registered Pharmacist:
 - Deliver base level pharmacy clinical services within a multidisciplinary team in accordance with prescribed professional and ethical standards according to local policy, procedures and guidelines to achieve the principles of quality use of medicines between hospitals and the community.
 - As experience builds, apply increasingly independent clinical judgement to more complex clinical decision making under the clinical practice supervision or professional guidance of a registered pharmacist.
 - o Provide input in the development of clinical practices, procedures and protocols within the work area.
 - o Participate in quality and service improvement activities to continually improve patient /client care.

Communication / Team Participation

Under the supervision of a Registered Pharmacist:

- Actively participate in the multidisciplinary team.
- Develop clinical practice knowledge and expertise through active learning within the team and by engaging in professional development activities.
- Work cooperatively and effectively within the team and with patients / clients.

Leadership / Work Unit Management

- Participate in the identification, development and implementation of quality and service improvement activities that enhance the delivery of pharmacy services within the local service area.
- Provide clinical education pertaining to routine tasks for students and less experienced staff with the support of registered clinical staff.
- Provide direction to assistant and support staff.
- Ensure patients and other staff are treated fairly and with mutual respect and understanding, regardless of cultural, religious, ethnic and linguistic backgrounds.
- Commit to patient safety and quality in the delivery of health care by actively participating in safety and quality practices.

Mandatory qualifications, professional registration and other requirements

- Appointment to this position requires proof of qualification and registration or membership with the appropriate registration authority or association within Australia. Certified copies of the required information must be provided to the appropriate supervisor/manager, prior to the commencement of clinical duties.
- Possession of a Bachelor of Pharmacy Degree (or equivalent) from a recognised tertiary institution; and
- Eligible for registration as a pharmacist with the Australian Health Practitioner Regulation Agency after satisfactory completion of the required pre-registration training period.





- Rostered work outside of standard hours may be required for intern positions at the Princess Alexandra Hospital and Redland Hospital.
- Enrolment and successful completion of an Intern Training Programme approved by the Pharmacy Board of Australia as a registration requirement during the course of the year.
- Completion of the Queensland Health Intern Training Program.

Are you the right person for the job?

You will be assessed on your ability to demonstrate the following key attributes. Within the context of the responsibilities described above, the ideal applicant will be someone who can demonstrate the following:

Key Attributes/Workplace Behaviours

| Excellence | Demonstrate a base level of knowledge, expertise and skill in clinical pharmacy and pharmacy practice. Ability to apply theoretical knowledge to the day to day practice of hospital pharmacy. Demonstrated ability to apply established principles and guidelines to routine pharmacy clinical services. | |
|---------------------------|---|--|
| Respect & Integrity | Demonstrate ability to participate in a team. Willingness to work under the direction of registered pharmacists and carry out prescribed duties with initiative, maturity and responsibility. Demonstrates respect for others, remaining flexible, fair and willing to compromise when dealing with team members. Demonstrates time management and organisational skills and the ability to work autonomously where appropriate. | |
| Accountability | Demonstrates evidence of accountability in work environments and outside of work environments. | |
| Integrity & Compassion | Demonstrates honesty, integrity and respect for all patients, carers and staff. Ability to actively participate in a working environment supporting quality human resource management practices including employment equity, anti-discrimination, occupational health and safety and ethical behaviours. | |

How to apply

Please provide the following information to the panel to assess your suitability:

- 1. A short response addressing the questions below (maximum half a page per question):
 - a) Which Hospital position(s) you would like to apply for: Redlands, Logan, Princess Alexandra or all three?
 - **b)** Give us an example of a time during one of your placements or pharmacy work when you worked above the normal standard required.
 - **c)** Tell us about a time when you were frustrated when dealing with a customer. How did you deal with the situation and what was the outcome?
 - **d)** Working in Metro South requires you to work in a team. How will you approach working with difficult team members/pharmacist?
- 2. Your current CV or resume, including two referees. You must seek approval prior to nominating a person as a referee. Referees should have a thorough knowledge of your work performance and conduct, and one should be your current/immediate/past supervisor. By providing the names and contact details of your referees you consent for these people to be contacted by the selection panel. Please ensure you list the job title of the referee. If they are not your current line manager and /or do not wish for one of your referees to be contacted please indicate this on your resume and alert the listed contacts to discuss the details.





About Metro South Hospital and Health Service

Metro South Health is the largest Hospital and Health Service in Queensland, with an estimated residential population of approximately one million people or 23% of Queensland's population.

Metro South Health is situated in the South-East corner of Queensland from the Brisbane River in the north to the Redland City Council in the east, and to the Scenic Rim Shire down to the border of New South Wales in the southwest. It is the most culturally diverse area of Queensland with 28.5% of the community born overseas and 16% from non-English speaking countries. This health service does not include the Mater Hospitals.

Clinical services provided within Metro South Health include:

- Princess Alexandra Hospital
- Logan Hospital
- Beaudesert Hospital
- QEII Hospital
- Redland Hospital
- Wynnum Health Service Centre
- Redland Residential Care

- Redland Renal Dialysis Unit
- Casuarina Lodge
- Marie Rose Centre (Dunwich)
- Community Health Services
- Oral Health Services
- Mental Health Services
- Medical Aids Subsidy Scheme

Our Vision

To be renowned worldwide for excellence in health care, teaching and research.

To be the lead in efficient patient-centered medication management.

Our Purpose

Metro South's purpose is to deliver high quality health care through the most efficient and innovative use of available resources, using planning and evidence-based strategies.

Our Objectives

- Improving services for patients.
- Implementing reform of the Queensland Health system in Metro South.
- Focusing resources on frontline services.
- Ensuring accountability and confidence in the health system.

Organisational Structure

The organisational chart is available at http://gheps.health.qld.gov.au/metrosouth/about/structure.htm

Pre-employment screening

Pre-employment screening, including criminal history and discipline history checks, may be undertaken on persons recommended for employment. The recommended applicant will be required to disclose any serious disciplinary action taken against them in public sector employment. In addition, any factors which could prevent the recommended applicant complying with the requirements of the role are to be declared.

Roles providing health, counselling and support services mainly to children will require a Blue Card. Please refer to the Information Package for Applicants for details of employment screening and other employment requirements.

Health professional roles involving delivery of health services to children and youth

All relevant health professionals (including registered nurses and medical officers) who in the course of their duties formulate a reasonable suspicion that a child or youth has been abused or neglected in their home/community environment, have a legislative and a duty of care obligation to immediately report such concerns to Child Safety Services, Department of Communities.

All relevant health professional are also responsible for the maintenance of their level of capability in the provision of health care and their reporting obligations in this regard.





Salary Packaging

To confirm your eligibility for the Public Hospital Fringe Benefits Tax (FBT) Exemption Cap please contact the Queensland Health Salary Packaging Bureau Service Provider - RemServ via telephone 1300 30 40 10 or http://www.remserv.com.au.

Disclosure of Previous Employment as a Lobbyist

Applicants will be required to give a statement of their employment as a lobbyist within one (1) month of taking up the appointment. Details are available at http://www.psc.qld.gov.au/library/document/policy/lobbyist-disclosure-policy.pdf

Probation

Employees who are permanently appointed to Metro South Health may be required to undertake a period of probation of six months (except for certain medical officers whose probationary period is 12 months) in accordance with Metro South's Probation Procedure WS.B.PR.2.4.

About the Health Service

Metro South Health is <u>Australia's first digital health service</u> and one of the largest and in Queensland, with an estimated residential population of approximately one million people or 23 per cent of Queensland's population.

Metro South Health is situated in the South-East corner of Queensland from the Brisbane River in the north to the Redland City Council in the east, and to the Scenic Rim Shire down to the border of New South Wales in the southwest. It is the most culturally diverse area of Queensland with 28.5% of the community born overseas and 16% from non-English speaking countries.

Our values of Integrity, Compassion, Accountability, Respect, Engagement and Excellence, shape our culture within Metro South Health. Our values guide our day-to-day decision making and are fundamental to what we care about as a health service, how we behave, how we interact with each other and provide care to the many patients who come through our doors every day.







COMPASSION



ACCOUNTABILITY



KESPEUI



ENGAGEMENT



EXCELLENCI

We are authentic, truthful, and transparent, and strive for equity for all.

We care for one another and ourselves with empathy, kindness and support. We are accountable for our decisions, actions and behaviour.

We foster an environment of safety, civility, and inclusion.

We are one team working together to achieve our best outcomes. We empower each other and inspire innovation to deliver excellence.

Workplace diversity

Metro South Health is committed to providing a diverse and inclusive workplace for our people and our community. We encourage people of all genders, races, ages and abilities to apply for roles within our Health Service and strive to ensure that our workplace is free from all forms of discrimination and harassment.

Flexible working arrangements

Metro South Health supports and encourages work-life balance for the mutual benefit of Metro South Health and its employees. Work-life balance is about a person's ability to manage their paid work commitments with their career goals, personal, community and cultural responsibilities. Through flexible working arrangements such as leave, flex time accrual or a reduction in working hours, there is an opportunity to match the individual's requirements with those of the workplace – delivering quality health services.





Additional information

For further information about this opportunity and the benefits and conditions of working at Metro South Health please refer to the **Information for Applicants** document attached with this SmartJobs advertised vacancy.



